

FileMaker in Your Pocket



FMTouch

User's Guide

© 2008 FMWebschool, Inc. All Rights Reserved

FileMaker™ is a trademark of FileMaker Inc., registered in the U.S. and other countries.

This documentation is to be used exclusively with a valid copy of FMTouch.

Chapter 1

Introduction to FMTouch

What is FMTouch?

FMTouch is a software application that enables you to work locally or remotely with FileMaker Pro on your Apple iPhone or iPod Touch. You do not need an internet connection; your relational data is live on your iPhone.

FMTouch includes many advanced features and even enables you to work with related tables, layouts, value lists and portals.

Companion Video for this help guide -

<http://www.fmtouch.com/fmtouchvideo/fmtouchvideo.html>

Contact and Customer Support

Phone – (800.353.7950 ext. 3) (12 P.M. – 6:00 P.M. EST Monday - Friday)

Email – info@fmwebschool.com

Forums - <http://fmwebschool.com/frm/index.php?board=39.0>

FMTouch Features

FMTouch has a very rich feature set with a number of new features currently in development. FMTouch enables you to work with multiple related tables and layouts. With FMTouch you can easily add new records, edit records, edit portal rows, delete records, delete portal rows, delete a found set, sort records, find a single record, find all records, sort records ascending and descending, switch modes from find view to browse view to table view and use value lists.

Some of the new features we are working on for the next update are simple scripting, container fields, calculations and database password protection.

Requirement to use FMTouch

FMTouch requires that you have either FileMaker 8 – 9. (We are currently looking at supporting FileMaker 7). FMTouch requires a DDR or Database Design Report which requires FileMaker Advanced. If you do not have FileMaker Advanced, FMWebschool will provide a service to generate the DDR for you.

FMTouch also requires an FMTouch plug-in for the syncing process. Both Mac and Windows plug-ins are available at <http://www.fmtouch.com/sync.php>

Languages supported by FMTouch

FMTouch supports all of the languages supported by FileMaker. FMTouch is fully Unicode compatible.

If there is enough public interest, FMWebschool would like to release FMTouch in the native languages of many countries.

You will need to make sure that you have updated your iPhone to version 2.0 of the iPhone software. <http://www.apple.com/iphone/softwareupdate/>

Chapter 2

Installing FMTouch on your iPhone or iPod iTouch

This section explains how to install FMTouch on your Apple iPhone or Apple iPod Touch.

Installing, initializing and **using** your first database on FMTouch.

To begin, click the “FMTouch” icon on your iPhone or iPod screen.

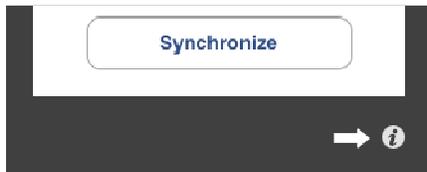


You will see a sample FileMaker database already exists.

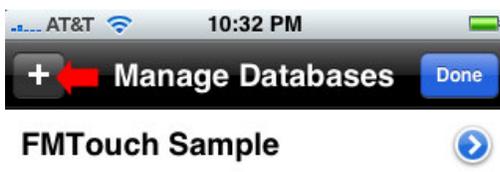


However, most of you will want to start by using your own database with FMTouch.

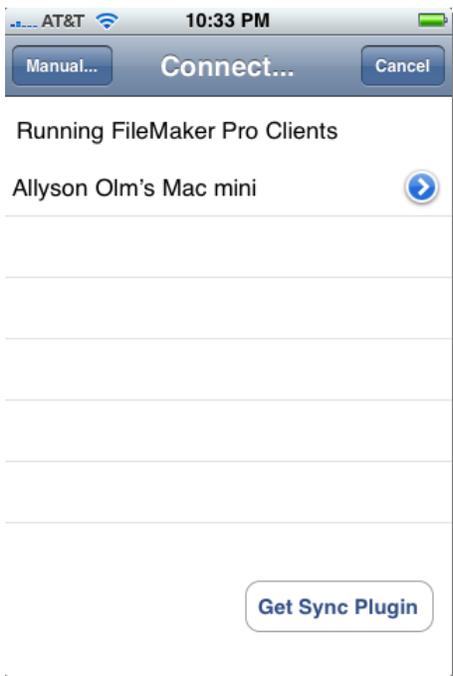
Click the “i” button in the corner to go to the manage databases screen.



The manage databases screen enables you to add and delete databases. Click the plus button to add a new database.



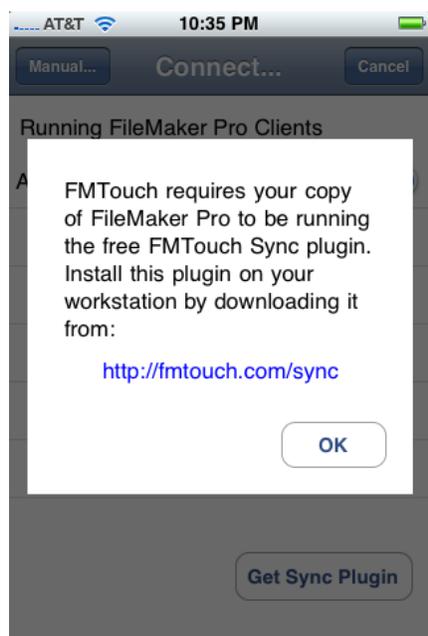
The Connect screen will appear. This screen displays the computers to which you can connect.



In order to see the FileMaker Pro computers that you can initialize the database with you must get the FMTouch – FileMaker Pro sync plug-in. To get the FMTouch plug-in select the “Get Sync Plug-in” button.

[Get Sync Plugin](#)

You will be presented with a link – <http://www.fmtouch.com/sync> Download the FMTouch plug-in from the website.

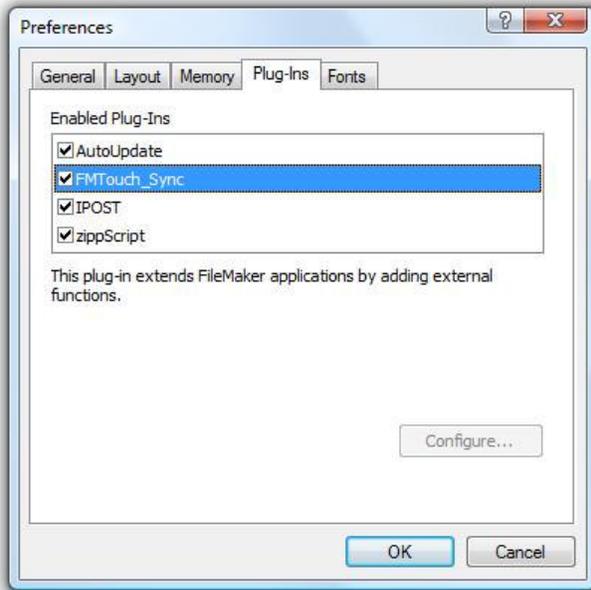


The plug-in will need to be installed in the FileMaker extensions folder. The file paths for Windows and Macintosh are:

Macintosh Path to install the plug-in in FileMaker 9 would be -
Applications > FileMaker Pro 9 > Extensions

Windows Path to install the plug-in in FileMaker 9 would be –
C: > Program Files > FileMaker > FileMaker Pro 9 > Extensions

Once the plug-in is installed, make sure that it is enabled by going to *Preferences > Plug-ins* and making sure the FMTouch_Sync plug-in is checked as shown below. You will need to restart FileMaker once the plug-in has been placed in the “Extensions” folder.



Once you have confirmed that the plug-in is properly installed, you can connect to FileMaker Pro and you will see it on the “Connection” list on the iPhone screen. The computer with the installed plug-in will display on the screen.



Tap the name of the workstation upon which FileMaker resides. An alert message will appear on your computer screen prompting you to make a choice as to how you would like to handle

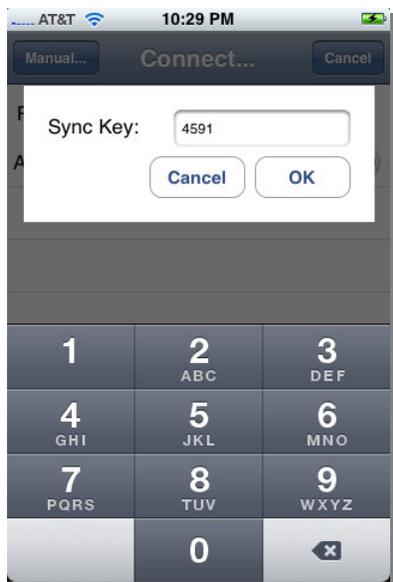
connections to your database. The choices are “**Allow Always**”, “**Allow Once**”, and “**Deny Access**”.



If you select “**Allow Always**” you will be prompted to enter a **4 digit security code** into your iPhone. This prompt will appear on your computer screen. If you select “**Allow Once**” you will be prompted to enter a 4 digit security code into the iPhone each time you sync. Remember this code as you will need to enter it into the iPhone. Then click the “**Ready to Enter into FMTouch**” button.



Once you enter the security code, the connection will be established.



Press ‘OK’ once you have entered the security sync code.

The next step is to enter your database's name.

Special Note: In the new version of FMTouch (version 1.17 which will be available soon on the Apple App store), the database name is automatically grabbed from your current database and inserted into the "Database Name" field. However, if you would like to change the name, you can simply tap into the field and edit the database name. This new version has been submitted to the Apple store and is awaiting approval.

You can name your database as whatever you like.



Creating a DDR (Learn about our new Beta DDR generator at the end of this User Guide)

Once you have created a name for your database you will need to create a Database Design Report or a DDR.

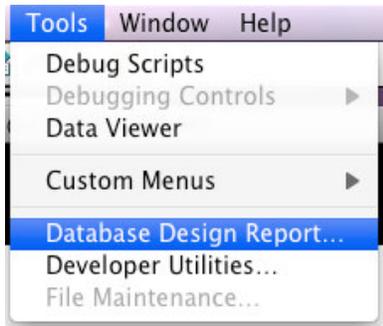
The DDR is a special document that FileMaker Pro Advanced produces which tells FMTouch how to reconstruct your database inside your iPhone or iPod Touch. (If you do not have FileMaker Pro Advanced, you can use our automated DDR generator online at <http://www.fmtouch.com/DDR>) The DDR is very important as it passes along all of the information needed to build your database on the iPhone.

Note: If you add new fields, layouts or tables to your database, you will need to create a new DDR.

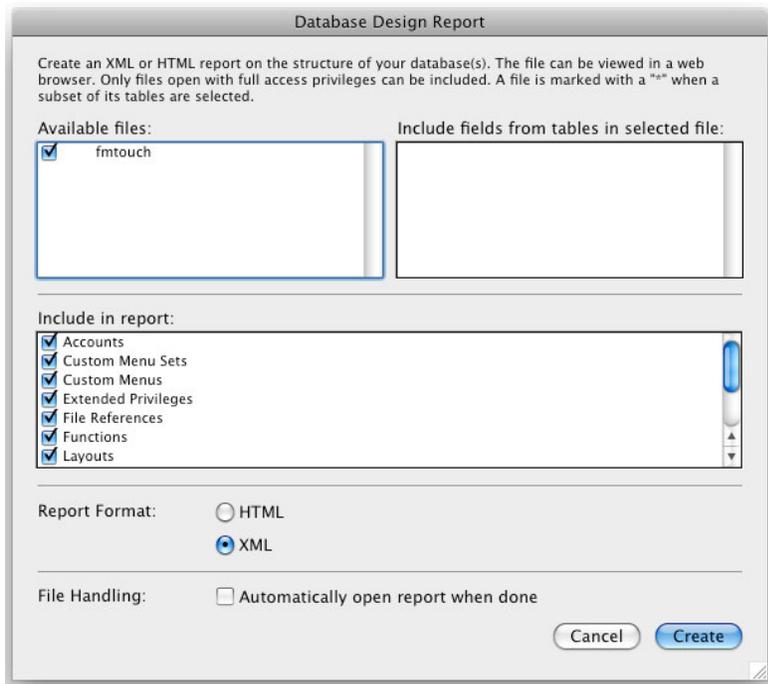
Before you click the "Get DDR" button on the bottom of your iPhone screen, you must generate the DDR report.

Here is how to create the DDR report.

Open FileMaker Pro Advanced and navigate to the *tools menu > Database Design Report*.



The Database Design Report Dialog window will appear.



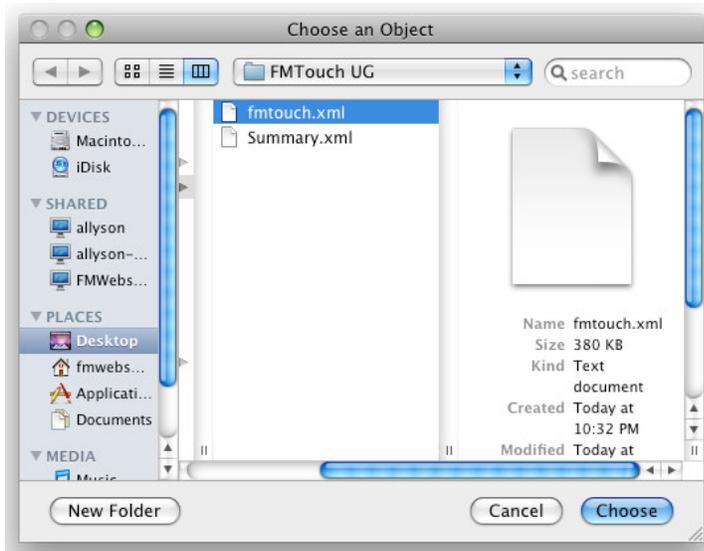
Select the file from which you want to generate the DDR. In this example “**fmtouch**” is selected under the Available files window. Under “**Report Format**” section select the “**XML**” radio button and deselect the “**Automatically open report when done**” checkbox.

Next, press the “**Create**” button once you are satisfied with your selections.

Note: If you have multiple files open, make sure only one file is selected.

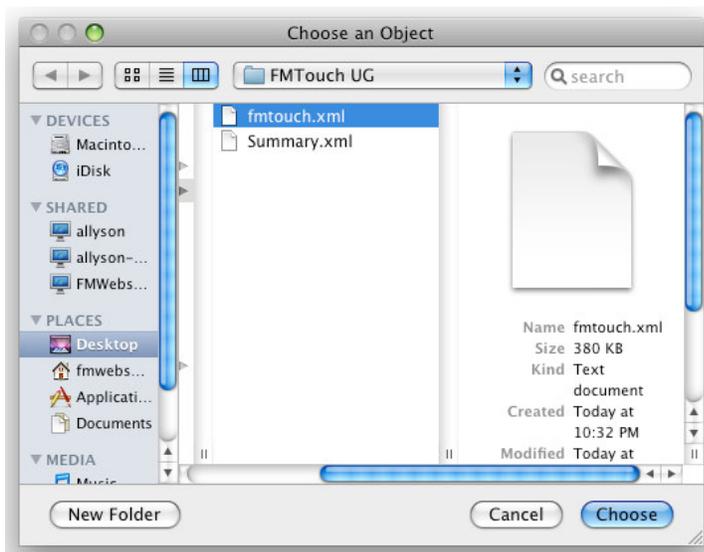
Once you click the “Create” button you will be asked where you would like to save the file. The decision is up to you; however you should make sure you are saving the file to a directory that will be easy to find. For example, create a folder named “FMTouch_Tutorial” on your desktop.

When you open the folder where you saved the DDR report, you will notice that there are actually two files. You will not need the “Summary.xml” file. This file can be deleted. You will only be interested in your database “**xml**” file.



Now you can import the DDR into the iPhone.

On your iPhone or iPod Touch, click the “**Get DDR**” button. A screen will appear that says “**Choose an Object**”.



Browse to the **DDR** file that you just created and select it. In the above example, the DDR file is “**fntouch.xml**”. Make sure it is your **.xml** file and not your **.fp7** file.

Note: The DDR file must be under 10Mb. If the file is over 10Mb please read the post on the FMWebschool forums discussing how to get your DDR downsized to under 10Mb. This is vital for it to fit in the memory of the iPhone.

The URL - <http://fmwebschool.com/frm/index.php?topic=2650.0>

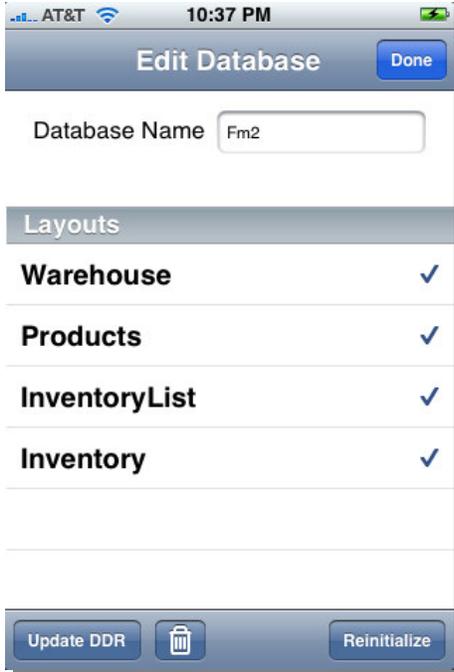
Your DDR may take only 1 or 2 seconds to load depending on its size. If the DDR is larger, you will be able to see its upload stats in the progress bar at the bottom of the iPhone screen.



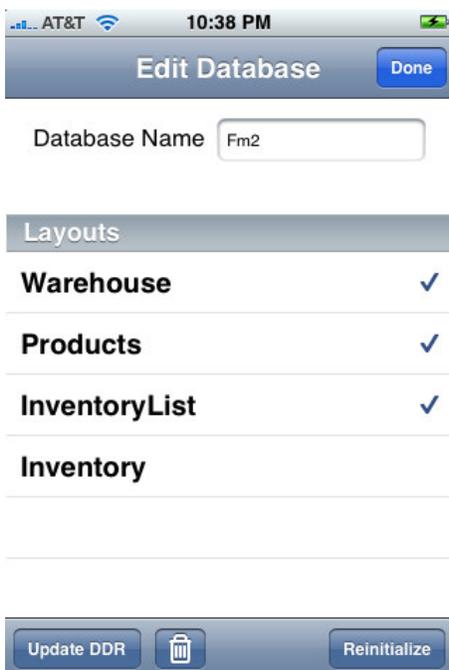
Once the upload is complete, you will see the message “*Ready to initialize database, click Initialize now*”.



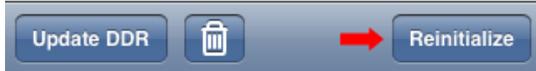
Click the “Initialize’ button. As soon as the initialization process is complete, you will see a list of all of the layouts available.



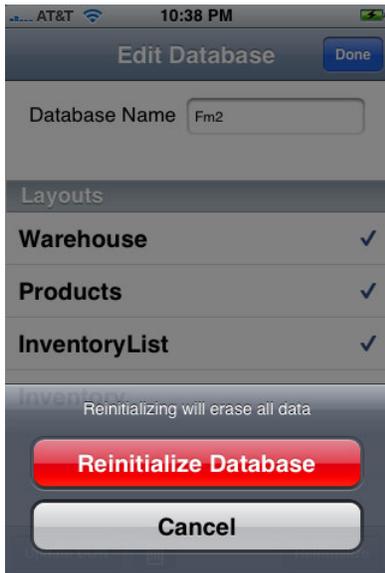
When the database initializes all of the available layouts will have checks beside them. To deselect a layout, simply click on it.



Click the “**Reinitialize**” button once you have made your decision to apply the changes.



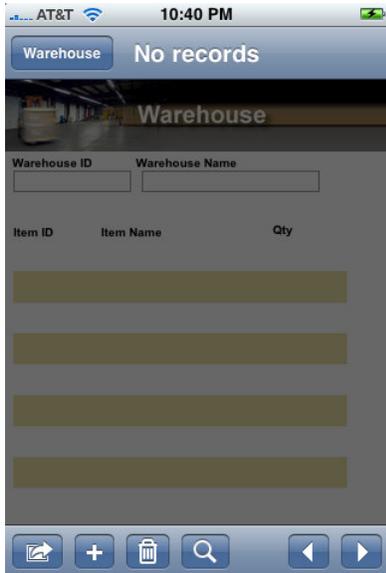
The Reinitialize screen will appear. Click the “**Reinitialize Database**” button.



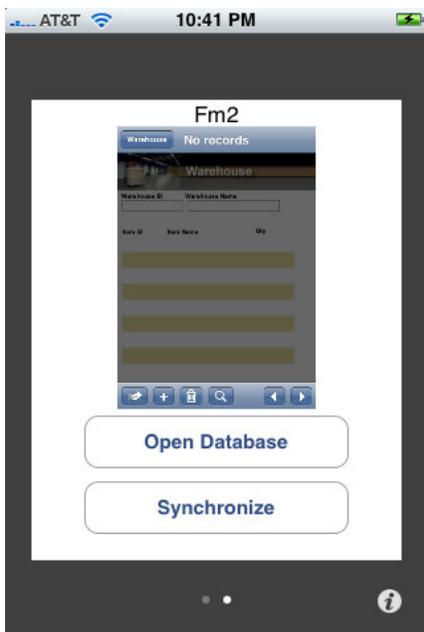
Once this has been accomplished, click the “Done” button at the top of the screen, the database will now show up in the list on the “Manage Database” screen.



When you first open your database, you will notice that it does not contain any records. The database structure will be present on your iPhone, but it still needs to be filled with data.

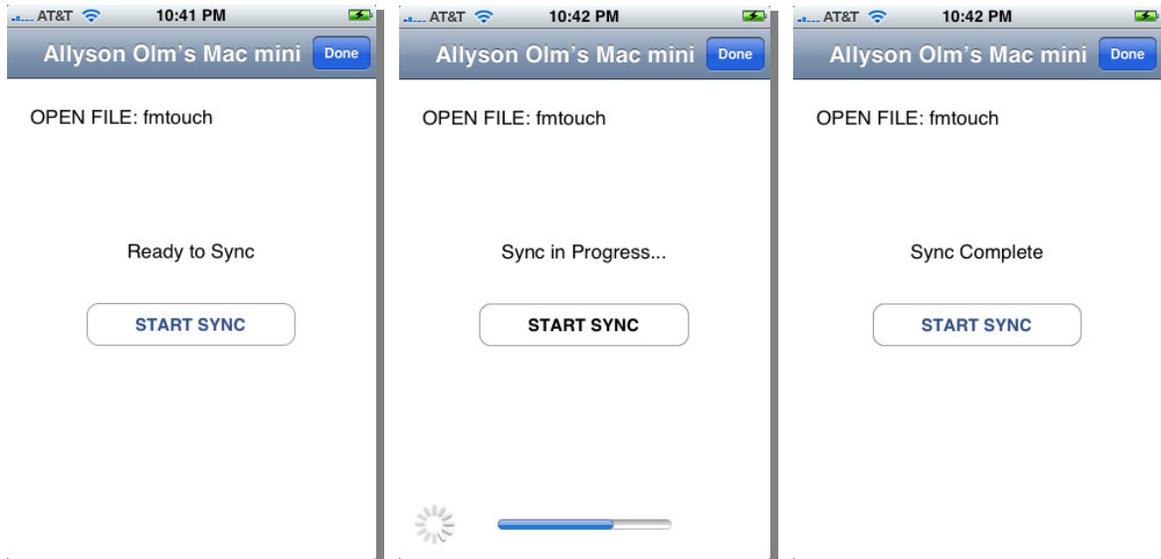


Select the database that you want to use, and click the “**Synchronize**” button. Make sure that the database is open on your workstation and that it is the foremost screen and is active.

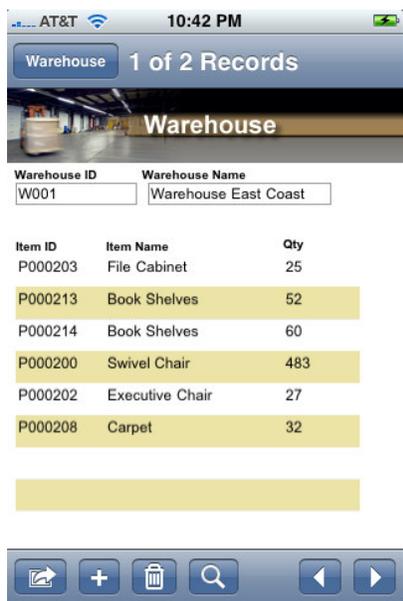


Note: In order to sync with a file, it must be open in FileMaker Pro – it must also be the foremost screen or the active FileMaker database. The file must be open and brought to the front of the window; if not, it will not say “Ready to Sync” on your iPhone.

Once all of the conditions have been met, click the “**Start Sync**” button. The syncing process could take anywhere from a few seconds to nearly a minute depending on the amount of information being synced.



Once the sync process is completed, select the “**Done**” button. Click the Database name and the database will appear with all of the records added. Congratulations! At this point, your database is on FMTouch and is ready to be used.



Information on Syncing

Syncing Problems –

FMTouch can only sync over the network (no USB access in the iPhone SDK at all), therefore it will work over Wi-Fi or potentially 3G if your router has port forwarding enabled for a remote external 3G connection. Both the iPhone and the workstation have to be on the same network to see each other and sync.

You will have to temporarily disable your firewall by going to System Preferences -> Security -> Firewall. Currently it is likely set to only essential services - set it to allow all. We recommend opening port 8887.

Syncing Information - There are four main things to remember related to syncing your database with FMTouch. First when you sync FMTouch sends any delete commands to FileMaker, so if you deleted any records on FMTouch that existed in the FileMaker database when you initially synced, those records will be deleted from FileMaker when you sync. So FMTouch sends all delete commands first.

Next FMTouch sends all of the edits that were made on the go. When there is a conflict of edits, meaning - if you edited the record during the day in FileMaker Pro and then synced an edited record from FMTouch, FMTouch takes priority. This means that any edits in FMTouch are synced back. However if you have not touched the record and have not modified any information any changes made during the day in FileMaker Pro to records that were not modified in FMTouch were not affected.

Once FMTouch updates all the records, it also inserts and adds any new records to your database. These records are just added in. If records were added in throughout the day, to the very same database all new records that were added on the main database and inside of FMTouch are synchronized together and are mixed into one big list.

Once FMTouch has finished this, it looks at all of the updated calculations in FileMaker Pro – at all of the new records added during the day and pulls all of that data back, and you have a fresh synchronized copy of the database on FMTouch. So the process goes in this order – *FMTouch first sends the deletes – sends the updates – inserts any records and then synchronizes it all together.*

Note: When you are synchronizing to a database it can be a hosted database. The main thing to remember is that the database has to be open in FileMaker Pro. FMTouch can be synchronized with a local database and a hosted database and you can even synchronize it with a stand-alone runtime solution as long as you have a DDR that matches the layout in that solution.

So if you would like to distribute your solution you will need to include a DDR. That way others with FMTouch can use your runtime solution.

Chapter 3

Setting up your FileMaker database on your iPhone – Quick Guide

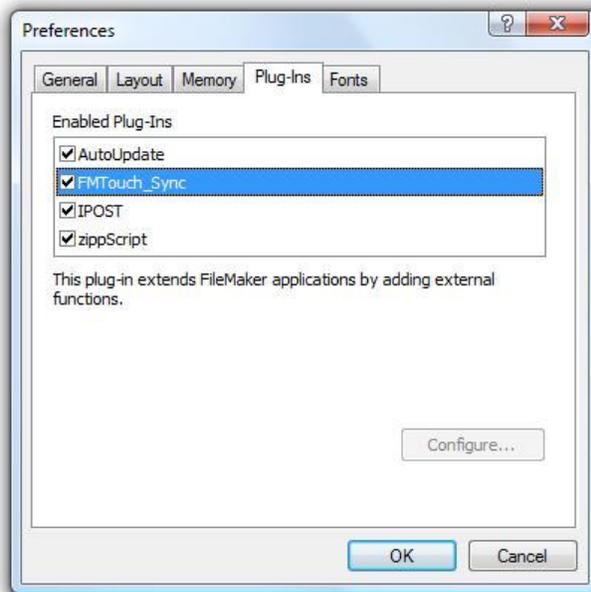
Installing the Sync Plug-in

The FMTouch plug-in needs to be installed in the FileMaker extensions folder. The file paths for Windows and Macintosh are:

Macintosh Path to install the plug-in in FileMaker 9 would be -
Applications > FileMaker Pro 9 > Extensions

Windows Path to install the plug-in in FileMaker 9 would be –
C: > Program Files > FileMaker > FileMaker Pro 9 > Extensions

Once the plug-in is installed, make sure that it is enabled by going to *Preferences > Plug-ins* and making sure the FMTouch_Sync plug-in is checked as shown below. You will need to restart FileMaker once the plug-in has been placed in the “Extensions” folder.



Note: FMWebschool continually improves both FMTouch and the syncing plug-ins. New versions of the plug-in are available at: <http://www.fmtouch.com/sync.php>

Extract the DDR from your database

Once you have created a name for your database you will need to create a Database Design Report or a DDR.

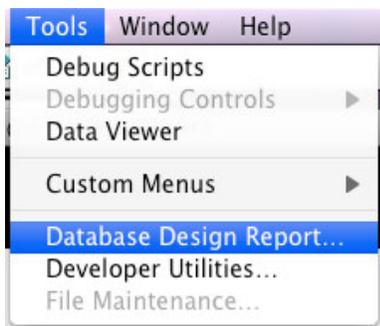
The DDR is a special document that FileMaker Pro Advanced produces which tells FMTouch how to reconstruct your database inside your iPhone or iPod Touch. (If you do not have FileMaker Pro Advanced, you can use our automated DDR generator online at <http://www.fmtouch.com/DDR>) The DDR is very important as it passes along all of the information needed to build your database on the iPhone.

Note: If you add new fields, layouts or tables to your database, you will need to create a new DDR.

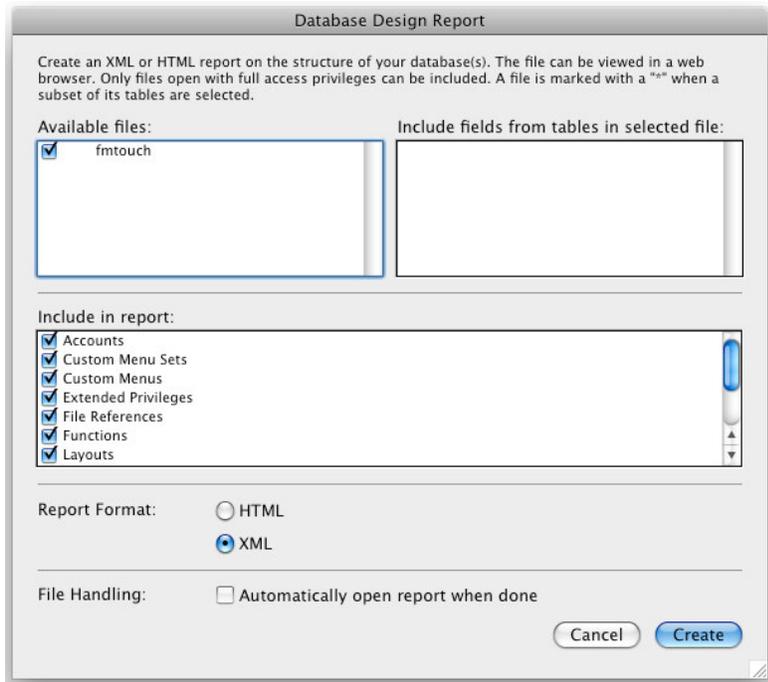
Before you click the “Get DDR” button on the bottom of your iPhone screen, you must generate the DDR report.

Here is how to create the DDR report.

Open FileMaker Pro Advanced and navigate to the *Tools menu > Database Design Report*.



The Database Design Report Dialog window will appear as shown on the next page.



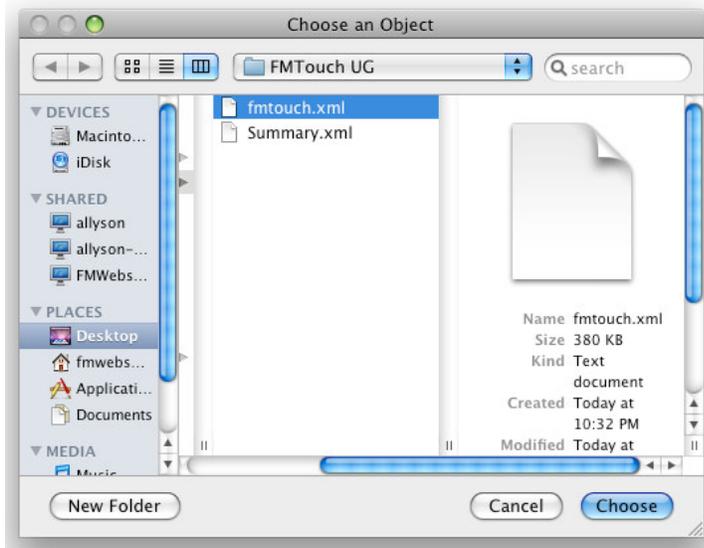
Select the file from which you want to generate the DDR. In this example “**fmtouch**” is selected under the Available files window. Under “**Report Format**” section select the “**XML**” radio button and deselect the “**Automatically open report when done**” checkbox.

Next, press the “**Create**” button once you are satisfied with your selections.

Note: If you have multiple files open, make sure only one file is selected.

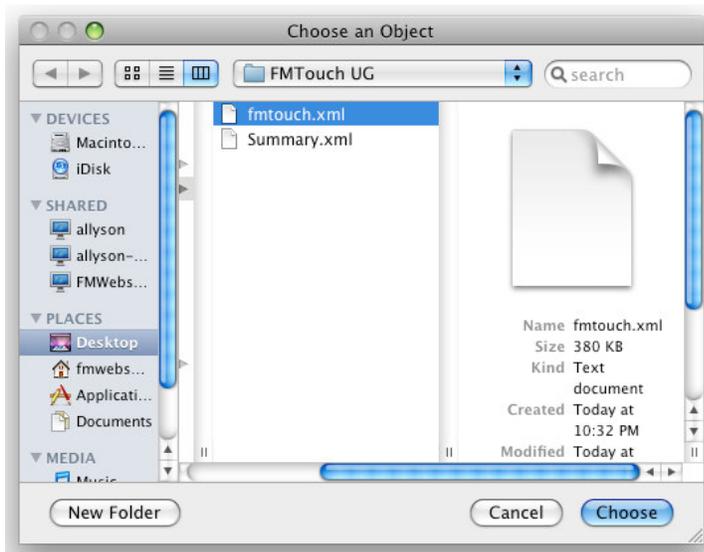
Once you click the “Create” button you will be asked where you would like to save the file. The decision is up to you; however you should make sure you are saving the file to a directory that will be easy to find. For example, create a folder named “FMTouch_Tutorial” on your desktop.

When you open the folder where you saved the DDR report, you will notice that there are actually two files. You will not need the “Summary.xml” file. This file can be deleted. You will only be interested in your database “**xml**” file. Chose an Object as shown below.



Now you can import the DDR into the iPhone.

On your iPhone or iPod Touch, click the “**Get DDR**” button. A screen will appear that says “**Choose an Object**”.



Navigate to the **DDR** file that you just created and select it. In the above example, the DDR file is “**fmtouch.xml**”. Make sure it is your **.xml** file and not your **.fp7** file.

Note: The DDR file must be under 10Mb. If the file is over 10Mb please read the post on the FMWebschool forums discussing how to get your DDR downsized to under 10Mb. This is vital for it to fit in the memory of the iPhone.

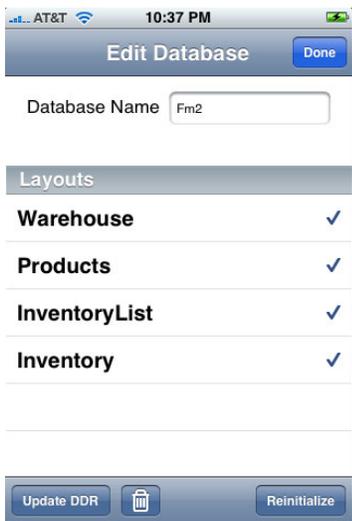
Your DDR may take only 1 or 2 seconds to load depending on its size. If the DDR is larger, you will be able to see its upload stats in the progress bar at the bottom of the iPhone screen.



Once the upload is complete, you will see the message *“Ready to initialize database, click Initialize now”*.

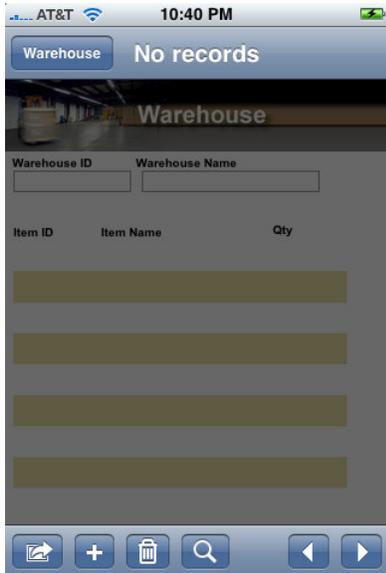


Click the **“Initialize”** button. As soon as the initialization process is complete, you will see a list of all of the layouts available.

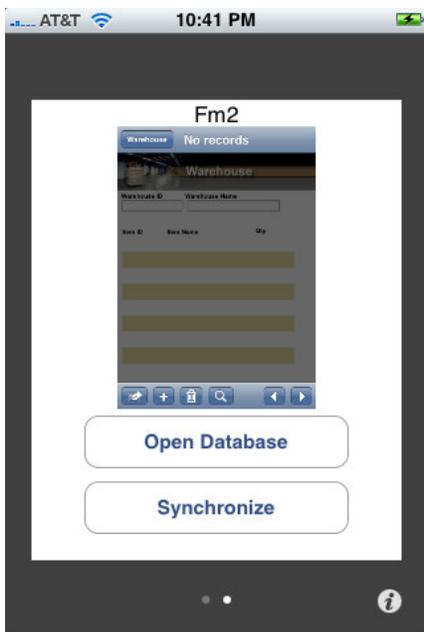


Sync to the FileMaker Database

When you first open your database, you will notice that it does not contain any records. The database structure will be present on your iPhone, but it still needs to be filled with data.

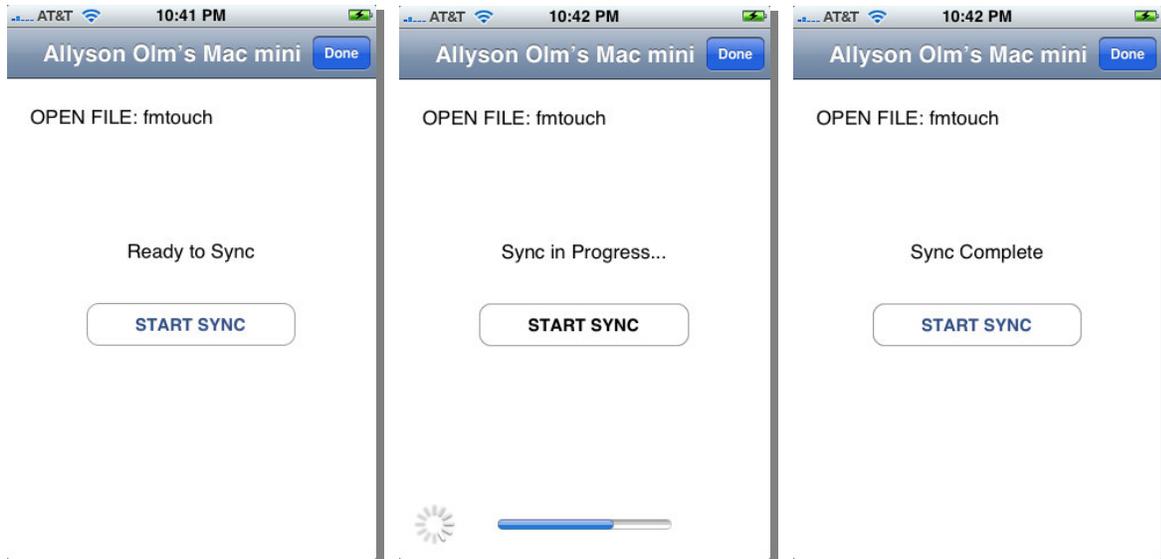


Select the database that you want to use, and click the “**Synchronize**” button. Make sure that the database is open on your workstation and that it is the foremost screen and is active.

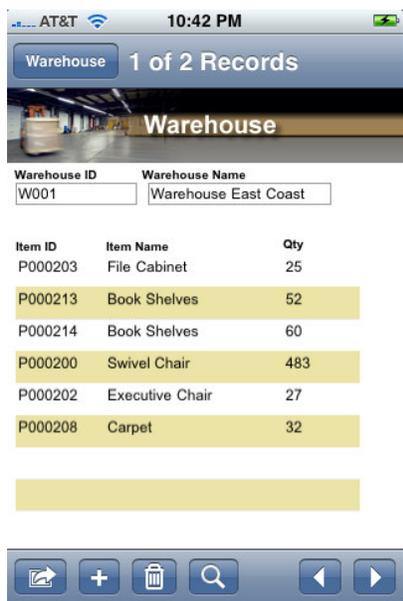


Note: In order to sync with a file, it must be open in FileMaker Pro – it must also be the foremost screen or the active FileMaker database. The file must be open and brought to the front of the window; if not, it will not say “Ready to Sync” on your iPhone.

Once all of the conditions have been met, click the “**Start Sync**” button. The syncing process could take anywhere from a few seconds to nearly a minute depending on the amount of information being synced.



Once the sync process is completed, select the “**Done**” button. Click the Database name and the database will appear with all of the records added. Congratulations! At this point, your database is on FMTouch and is ready to be used.



Name Database

Special Note: In the new version of FMTouch (version 1.17 which will be available soon on the Apple App store), the database name is automatically grabbed from your current database and inserted into the “Database Name” field. However if you would like to change the name, you can simply tap into the field and edit the database name. This new version has been submitted to the Apple store and is awaiting approval.

You can name your database whatever you like.



Initialize

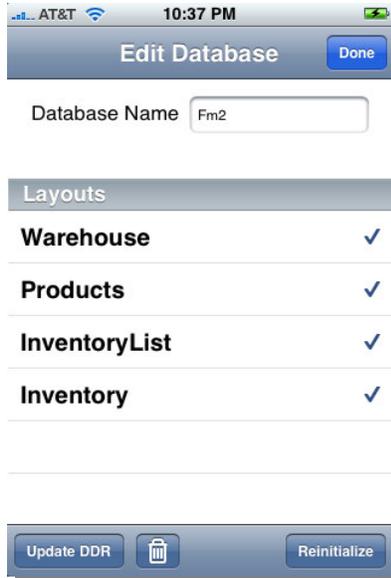
Once you have uploaded your DDR onto your iPhone, your iPhone will prompt you to initialize your database. You will see the message “*Ready to initialize database, click Initialize now*”.



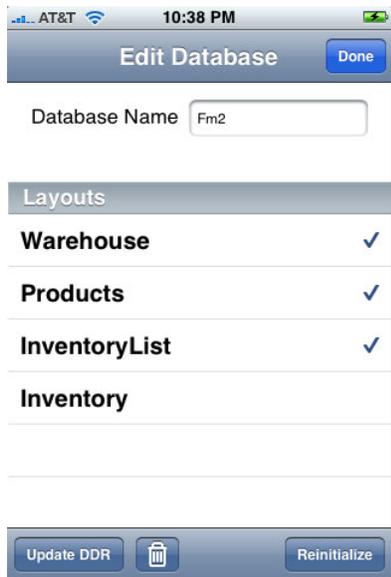
Click the “**Initialize**” button. As soon as the initialization process is complete, you will see a list of all of the layouts available.

Select Layouts

As soon as the initialization process is complete, you will see a list of all of the layouts available. Removing the layouts that you do not wish to use is very simple.

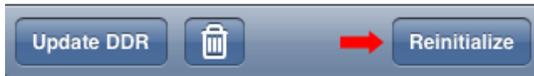


When the database initializes all of the available layouts will have checks beside them. To deselect a layout, simply click on it. You will see that the “Inventory” layout has been deselected and no longer has a check. Once you deselect the layouts that you do not want to appear, you will need to press the “Reinitialize” button at the bottom of the iPhone screen.

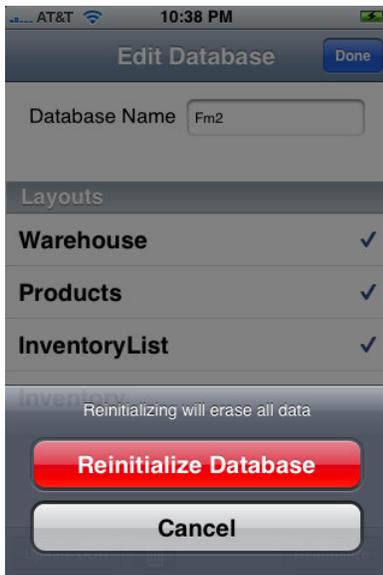


Reinitialize

Click the “**Reinitialize**” button once you have made your decision to apply the changes.



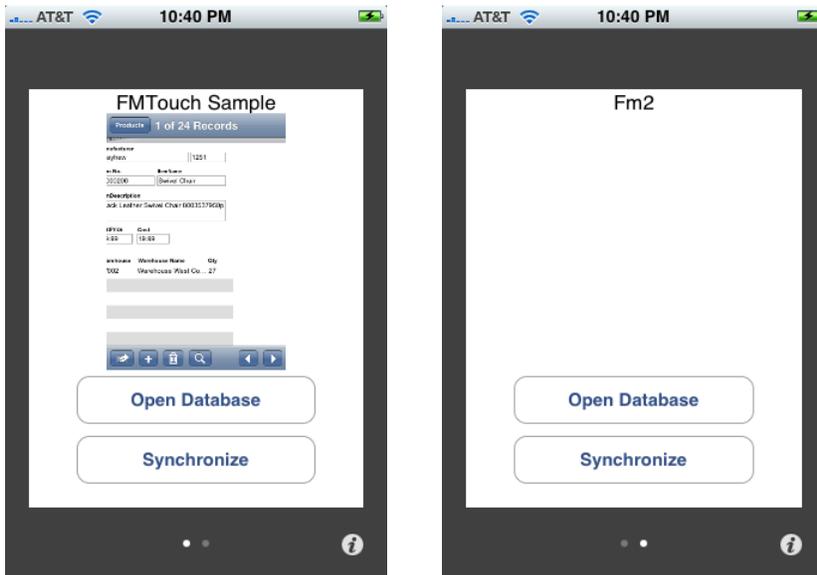
The Reinitialize screen will appear. Click the “**Reinitialize Database**” button.



Once this has been accomplished, click the “Done” button at the top of the screen, the database will now show up in the list on the “Manage Database” screen.



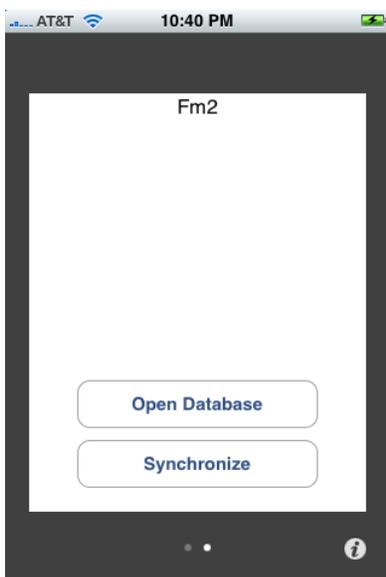
Click the “Done” button again, and you will see your database.



If you still have the sample database on your iPhone and you have now added your own, you will have two databases. You can scroll between both databases by simply swishing across the screen with your finger, or you can select one of the two dots that now appear at the bottom of the iPhone.



Navigate until you see your database listed and click the “Open Database” button to open your database.

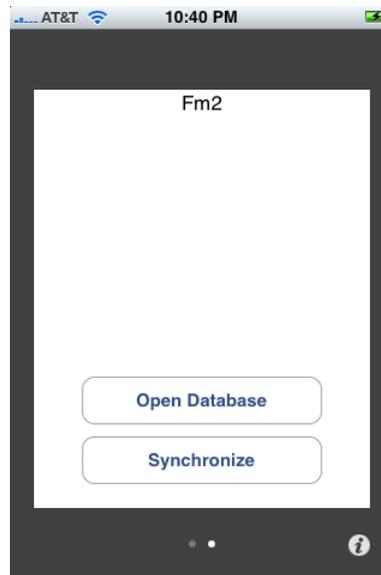
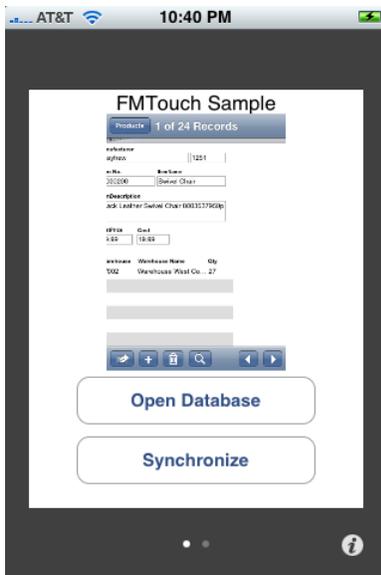


Open Database

To open your database from the “Manage Databases” window, click the “**Done**” button at the top of the screen.



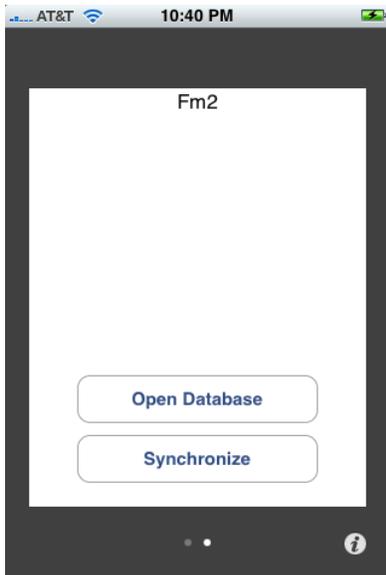
Your database will appear. You may have more than one database.



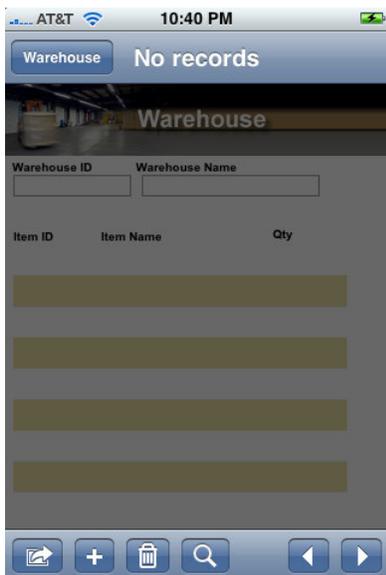
If you still have the sample database on your iPhone and you have now added your own, you will have two databases. You can scroll between both databases by simply swishing across the screen with your finger, or you can select one of the two dots that now appear at the bottom of the iPhone.



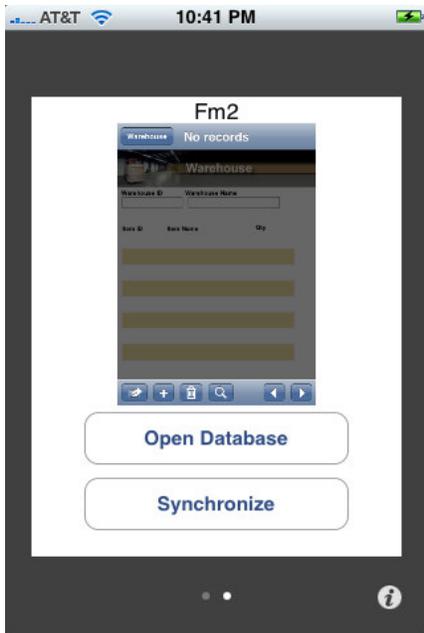
Navigate until you see your database listed and click the “Open Database” button to open your database.



When you first open your database, you will notice that it does not contain any records. The database structure will be present on your iPhone, but it still needs to be filled with data.

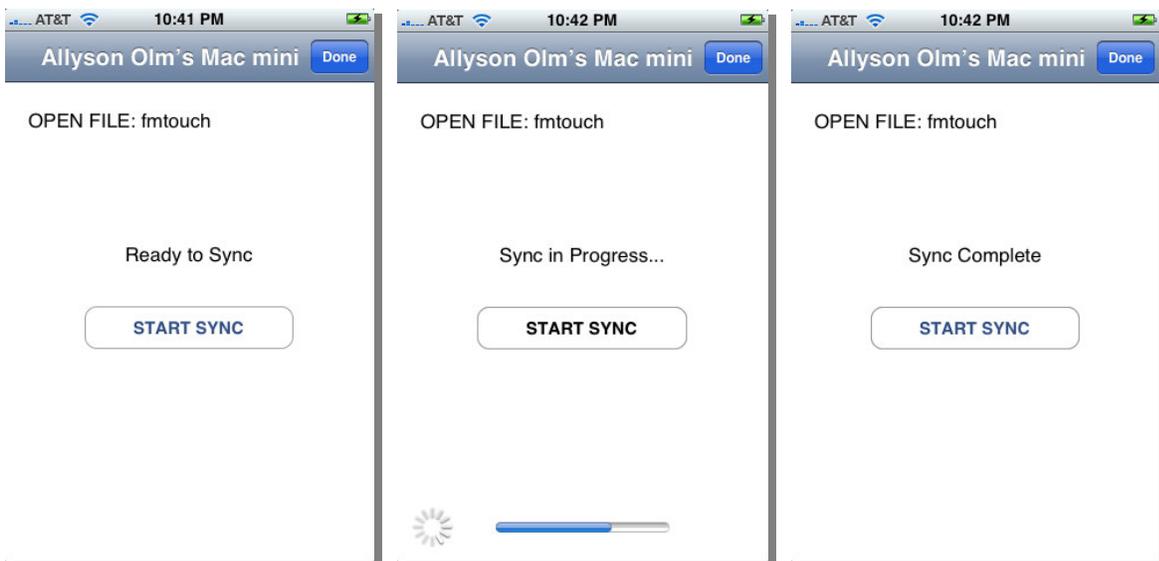


Select the database that you want to use, and click the “**Synchronize**” button. Make sure that the database is open on your workstation and that it is the foremost screen and is active.

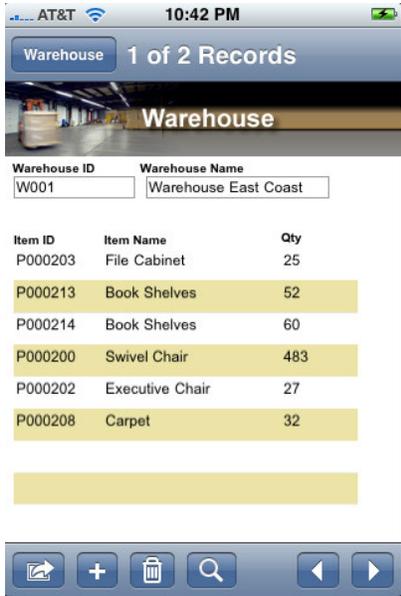


Note: In order to sync with a file, it must be open in FileMaker Pro – it must also be the foremost screen or the active FileMaker database. The file must be open and brought to the front of the window; if not, it will not say “Ready to Sync” on your iPhone.

Once all of the conditions have been met, click the “**Start Sync**” button. The syncing process could take anywhere from a few seconds to nearly a minute depending on the amount of information being synced.



Once the sync process is completed, select the “**Done**” button. Click the Database name and the database will appear with all of the records added. Congratulations! At this point, your database is on FMTouch and is ready to be used.



Chapter 4

Best Practices for FileMaker on iPhone

Database design

There are many creative ways to develop databases for the iPhone. It is important to remember that you are working with limited screen real estate. Many individuals have discovered that creating layouts and databases designed for enhanced performance on the iPhone has greatly improved user experience.

There is a wonderful Style Guide written by Andy Gaunt of FMPug at - <http://www.fmtouch.com/documents.php>

You certainly do not need to rewrite all of your databases, but you may want to begin developing solutions that would work better on the iPhone. No one wants to scroll through 100+ fields on a mobile device.

In the very near future, FMWebschool will be releasing a series of pre-designed databases customized for optional viewing and usage on the iPhone. If you have suggestions as to sample databases you would like to see created, please email Stephen Knight. Stephen@fmwebschool.com

What information is passed with the DDR?

Many individuals have asked what information is actually passed in the DDR document that they are generating.

The FileMaker DDR (Database Design Report) contains information about the database structure. The DDR file includes your tables, relationship graph, layouts, layout objects, scripts, as well as other database related settings. No records are included in the DDR, only the structure of the database holding them. FMTouch uses this data to recreate the layouts and data structure on your iPhone. Any time you change your layout within FileMaker - the DDR must be regenerated and re-uploaded for the changes to appear in your iPhone.

Chapter 5

FMTouch Navigation and Usage

Becoming familiar with the iPhone navigation features

Adding Records

To add a record simply select the “+” button located in the menu bar at the bottom of the screen.



Find Records

To find a record, click the magnifying glass icon. Enter the search criteria into any of the fields and then click on the “magnifying glass” icon again.



Find All Records

To find all of the records, simply double click on the “magnifying glass” icon. This will display all of the records.



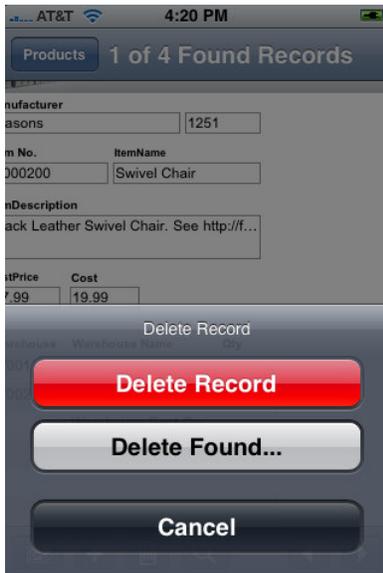
Delete Record

To delete a record, simply choose the “trash can” icon from the menu bar.



Delete Found Set

To delete a found set of records, simply perform a find, and then click on the “trashcan” icon. You will be presented with a choice of options. You can choose to delete the current record, or the found set of records.



Delete All Records

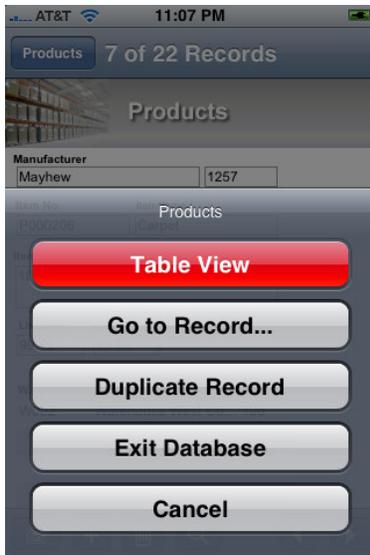
Simply double click the “magnifying glass to display all of the records in the database. Click the “trashcan” icon. You will be presented with a menu that allows you to delete all of the records.

Table View

To view your records in a table, simply click the “Action Sheet” button.

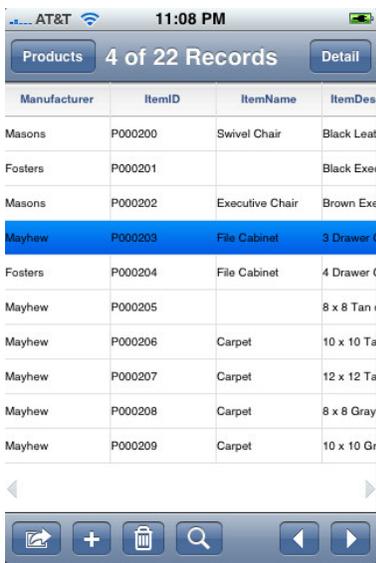


Select the “Table View” button.



View a single record detail from table view

While in table view, click the “**Detail**” button to view a single record. This will display a single record.

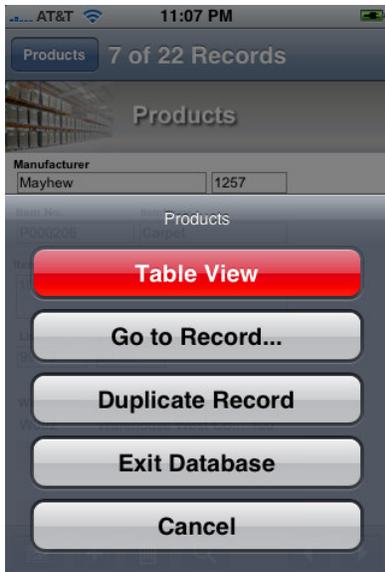


Locate a single Record

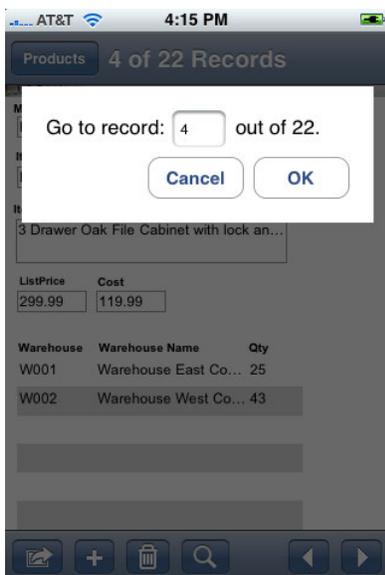
To view a single record, simply click the “Action Sheet” button.



And then select the “Go to Record” button.



Type the record number to which you would like to navigate, and then click “OK”.

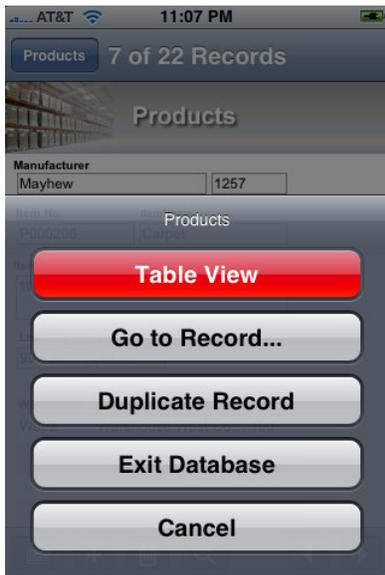


Duplicate Record

To duplicate a record, click the “Action Sheet” button.



Select the “**Duplicate Record**” button from the pop-up list.



Previous & Next

Navigate through your records one at a time by selecting the previous and next arrows.



Sorting

While in table view, simply click the table header to sort the fields. Click once for ascending and click twice for descending.

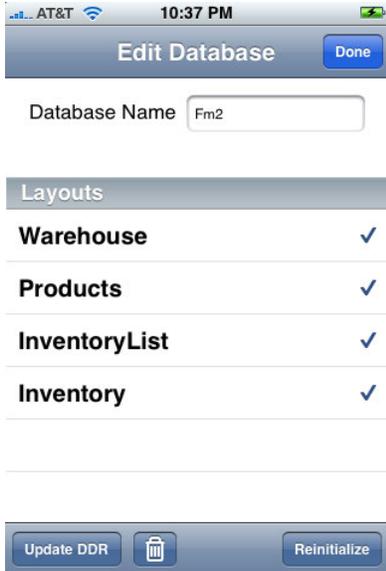
Manufacturer	ItemID	ItemName	ItemDes
Fosters	P000201		Black Exer
Mayhew	P000205		8 x 8 Tan c
McWebber	P000210	Book Shelves	Free Stanc
McWebber	P000211	Book Shelves	Free Stanc
McWebber	P000212	Book Shelves	Free Stanc
Mayhew	P000213	Book Shelves	Hanging S
McWebber	P000214	Book Shelves	Hanging S
Mayhew	P000206	Carpet	10 x 10 Ta
Mayhew	P000207	Carpet	12 x 12 Ta
Mayhew	P000208	Carpet	8 x 8 Gray

Deleting a Database

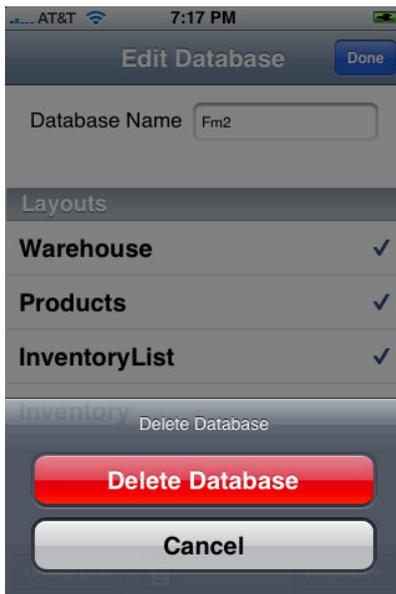
From the “Manage Databases” Screen, select the database you wish to delete by tapping on it.



The Edit Databases window will open. Select the “trashcan” icon from the bottom menu.



Select the “Delete Database” button to delete the database.



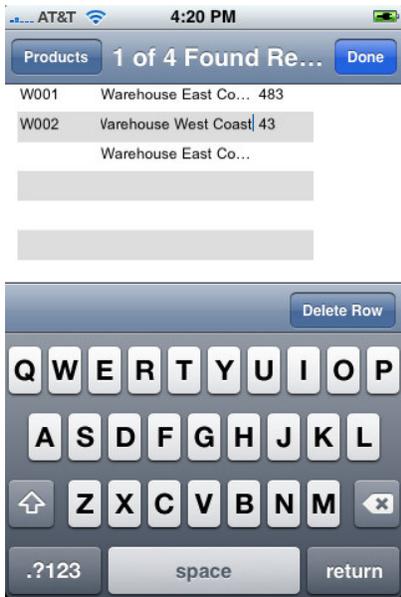
Delete a Portal Row

Click into the portal row which you wish to delete. The keypad will appear with a “Delete Row” button at the top. Press the “Delete Row” button to delete the portal row.



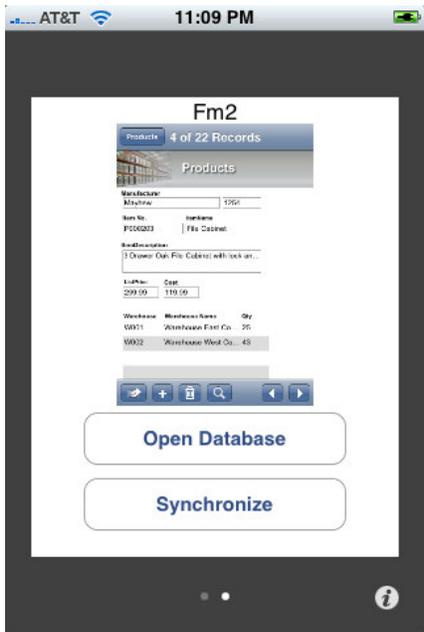
Editing a Portal Row

Simply select any portal row by touching it. The keyboard will appear. Make your changes and then either select the “Done” button or the “Return” button at the bottom of the keyboard.



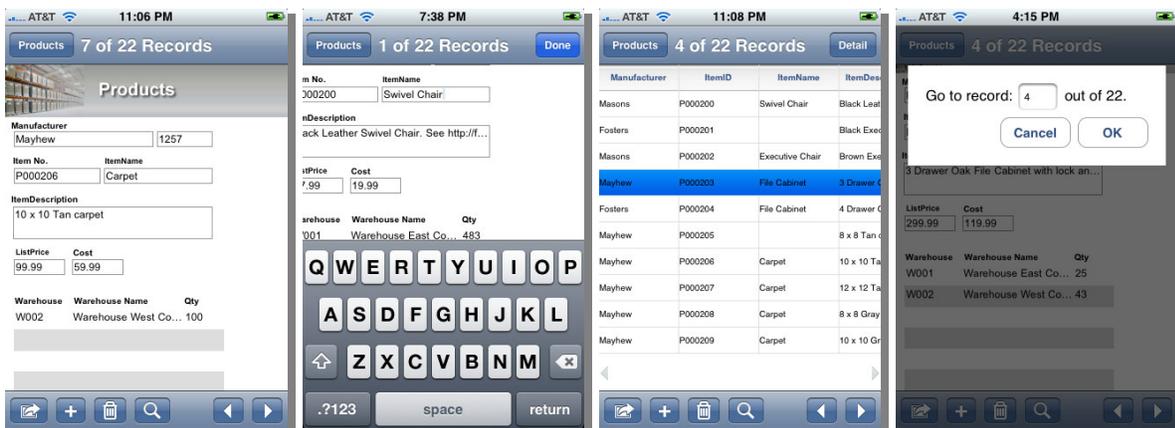
Syncing

To sync your database, simply click the “Synchronize” button. Synchronization is covered in detail starting on page 17.



Visual Modes (Browse, Edit, Table View, Single Record)

Like FileMaker Pro, FMTouch includes several visual modes. Normal viewing mode is browse mode. There is an edit mode for editing records, a table view for viewing multiples records – similar to list view, and a Single Record view that allows you to navigate quickly to a single record.



Calculations

The latest version of FMTouch available is version 1.17. We are currently working on a calculation engine for FMTouch which we hope to have available by late September 2008.

Scripting

The latest version of FMTouch available is version 1.17. We are currently working on a basic scripting support for FMTouch which we hope to have available by late September 2008.

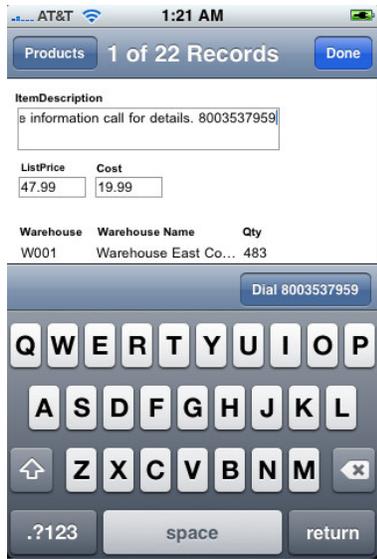
Email Fields

Email fields are a very exciting new feature available in FMTouch version 1.16. The Email field enables you to automatically open your email client just by clicking into any database field with a legitimately formatted email address. Ex. Stephen@fmwebschool.com



Number – Telephone Fields

In version 1.16 and above, when you tap on any field with a numerical value, the keypad will appear displaying the number portion of the keypad. As with emails, if a field contains a legitimate phone number, tapping in that field will automatically allow you to call that number. This is a great way to instantly call anyone in your contacts database just by tapping the field.



Web Fields

Web fields work the same as email and phone fields. Simply click any field with a correctly formatted web address and it will open in your browser.

Ex: www.fmtouch.com or <http://www.fmtouch.com>



Layouts

To view your layouts on the iPhone simply click the button in the upper left corner. You will be able to scroll through all of your layouts and select them from the scrolling list.



Value Lists

Click into any field that has a value list. A list of all of the values that comprise the value list will appear in the scrolling window. To change a value list just choose the one you want from the scrolling window and hit “Done”.



Chapter 6

Removing FMTouch from your iPhone

Removing FMTouch from the iPhone is a very simple process. First go to your home screen by pressing the home button. Next click the FMTouch icon and hold your finger on the screen until all the icons start shaking. You can now click the small "x" in the corner next to FMTouch to uninstall it.



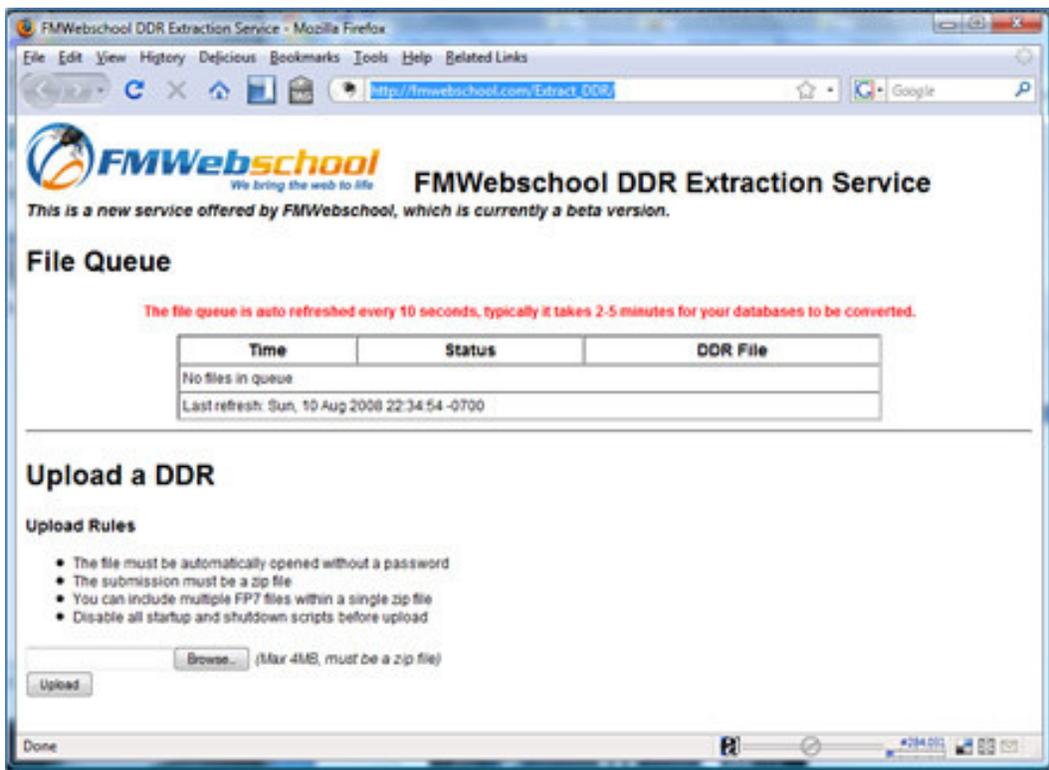
Chapter 7

Automatic DDR Generation

Generating a Database Design Report (DDR). FMWebschool has written an online application that will enable you to automatically generate a DDR.

Simply navigate to - http://fmwebschool.com/Extract_DDR/

Be sure to watch the important “How To” video before uploading your file. This is extremely important! <http://www.fmwebschool.com/movies/drmovie/drmovie.html>



Chapter 7

Resources

Getting Help

Support and customer communication is extremely important to FMWebschool. If you have questions about FMTouch we can be reached by phone, email and on our forums.

Our phone office hours are from 12- 6 PM Monday - Friday EST

Support Email and Questions – stephen@fmwebschool.com

Online Help and Feature request forums are available here –

<http://fmwebschool.com/frm/index.php?board=39.0>

Helpful Websites

FMTouch updates, documents and movies will be available at <http://www.fmtouch.com>

FMTouch help forums are available at <http://fmwebschool.com/frm/index.php?board=39.0>

Apple Software updates - <http://www.apple.com/iphone/softwareupdate/>

Enterprise Pricing

Enterprise licensing is available for customers that would like to purchase multiple copies of FMTouch. Contact Stephen Knight at 800.353.7950 or stephen@fmwebschool.com for more information on enterprise licensing. Updates for enterprise licensing will also be available at <http://www.fmtouch.com/enterprise.php>

Feature Requests

If you have feature requests please email us at info@fmwebschool.com – we currently have a very agile update team working on new features. You can also post feature requests at <http://fmwebschool.com/frm/index.php?board=39.0>

Bug Reports

If you have bugs to report please email us at info@fmwebschool.com – we currently have a very agile update team working on bugs and updates. You can also post bugs at <http://fmwebschool.com/frm/index.php?board=39.0> – A quick note about bugs. Many bugs present in version 1.10 have already been fixed. The current version is now 1.17.

Updates

The current version of FMTouch is 1.17. We are currently working on a major update. We have uploaded a new update to the Apple store “version 1.16”, July 26, 2008. We are waiting for that update to be available.

Our new major update should be available in the next 2-4 weeks.

Thank you for your interest in FMTouch. We will continually strive to provide you with excellent service and software. Please contact us with any questions that you might have about FMTouch.

In kindness

The Team at FMWebschool